

# **JVZEA Pharmaceuticals, Inc (JVZEA Pharma)**

## **Data Privacy Policy**

JVZEA Pharmaceuticals, Inc ("JVZEA Pharma", "the Company", "we", "us") values your privacy. JVZEA Pharma complies with the Data Privacy Act of 2012, enacted by Congress in August 2012 as Republic Act No. 10173, and its Implementing Rules and Regulations ("IRR"), issued by the National Privacy Commission. We are committed to safeguarding your privacy and ensuring that you continue to trust JVZEA Pharma with your personal information. When you interact with us, you may share personal information with us which allows identification of you as an individual (e.g. name, email, address, telephone number). This is known as "personal information".

This privacy policy ("Privacy Policy") describes how JVZEA Pharma collects, uses, shares, and retains personal information that you provide us, or that we collect, when you fill up the JVZEA Pharma's Customer Inquiry Form, use of our website, social media platforms managed or controlled by JVZEA Pharma (the "Sites") or related mobile applications, complete other related business forms, participate in our events, or communicate with one of our customer service representatives, sales agents or company personnel.

You can change your mind and change your consent choices at any time by informing our staff or [contacting our data protection office](#).

### ***Data Protection Office***

You may contact JVZEA Pharma's data protection office if you have any questions or concerns about the Company's policies or practices regarding Personal Data.

[Customer.wecare@jvzeapharma.com.ph](mailto:Customer.wecare@jvzeapharma.com.ph)

[\(6332\) \\_\\_\\_\\_\\_](tel:(6332) 1234567)

### ***Information Collection and Use***

In accordance to the Data Privacy Act of 2012, JVZEA Pharmaceuticals, Inc exerts all possible means to ensure the security and protection of all the personal information being

collected to be part of the company's customer database. The data being collected are personally identifiable data that can be used to contact or identify the person.

Whereas, JVZEA Pharmaceuticals Inc's customer database will be used purely for business, customer care and marketing purposes only. In connection to the company's marketing program, the purpose is to address the needs of current and future customers of our products. JVZEA Pharmaceuticals Inc wants to make use of this database where the customer personal information will be collected, as one of our marketing materials in making a specified program based on data collected.

### ***Use of Data***

JVZEA Pharmaceuticals Inc uses the collected data for various purposes:

- To provide more relevant marketing campaigns to our current and potential customers
- To notify you about the changes in our price, products and privacy policies.
- To allow you to participate in interactive features of our company when you choose to do so.
- To provide effective customer care and support.
- To respond to inquiries related to the company
- To come up with relevant information and analysis based on the data collected
- To complete our service offering to you through our authorized outsourced provider (e.g. courier services, delivery services)
- To comply with the requirements of the law and legal process, such as a court order;
- To comply with a legal obligation or to prevent imminent harm to public security, safety, or order.

### ***Security of Data***

All the personal information to be provided to JVZEA Pharmaceuticals Inc's data capture tools (such as but not limited to registration forms, websites, webinars, photos, video recording, audio recordings, SMS, among others) will be gathered, stored and processed fairly and lawfully.

JVZEA Pharmaceuticals Inc ensures that all the personal information will be collected and used for legitimate purpose only such as those specified under our "use of data". Confidentiality, security and protection of your personal information will be observed against data loss, alteration and unlawful access or processing.

The customer warrants that all the personal information to be provided to JVZEA Pharmaceuticals are accurate and complete to comply with the company's requirements

to be part of JVZEA Pharmaceuticals Inc database. Any incomplete or inaccurate data will be safely disposed and rectified for further processing. In order to serve you better, we want to ensure that all your personal information are accurate, hence, all the personal information gathered will be updated every after three years. The data collected for three years will be used for historical reference of the company for future use as regards trends and consumer analysis among others.

### **Rights of the Data Subject**

As data subject you have the right to be informed, to object, to access, to rectify, to erasure or blocking, to damages, to data portability and to complain in relation to your personal information under the Data Privacy Act of 2012. If you wish to correct or update your personal information, we may ask some information in order to verify and ensure the identity to avoid unwanted disclosure of personal information. Should you feel at any point that there has been mishandling or misuse of your personal data, or that any of your data privacy rights have been violated, our channels are open for any such concern you would like to bring to our attention. We have included here contact information that can be used to voice clarifications and complaints relative to your personal information. Any complaint should be made in writing, clearly state the material facts, specify your contact information and include supporting evidence.

### **Modifications to this Privacy Policy**

From time to time, JVZEA Pharma may need to update or modify this Privacy Policy, to reflect changes in our business practices, data collection practices or organization. We reserve the right to amend this Privacy Policy at any time, for any reason, without notice to you, other than the posting of the amended Privacy Policy on the Sites, or, if you have provided your email address to us, sending you an email notifying you of the amended Privacy Policy. It is strongly recommended to check the Site often, referring to the date of the last modification listed at the top. We will in any case not reduce your rights under this Privacy Policy without your explicit and informed consent. If you do not agree to the changes, you should discontinue your use of the Sites, and cease providing personal information to us, prior to the time the modified Privacy Policy takes effect. If you continue using the Sites or provide personal information after the modified Privacy Policy takes effect, you will be bound by the modified Privacy Policy.

## **Questions, Concerns or Complaints**

If you have any questions or concerns about this Privacy Policy, please contact JVZEA Pharmaceutical's data protection resource at <please put the Data Protection Officer's email here: [\\_\\_\\_\\_\\_@jvzeapharma.com.ph](mailto:_____@jvzeapharma.com.ph)

If you would like to modify the types of marketing email messages you receive from Health Solutions, you may do so by following the instructions within the body of any email message that you receive from us.

To help us keep your personal information up to date, or to request access or modification to the personal information that Pharmacea maintains about you, you may contact us at [customer.wecare@jvzeapharma.com.ph](mailto:customer.wecare@jvzeapharma.com.ph) and submit a request.

## **Consent**

In compliance with the requirements of the Data Privacy Act of 2012, we would like to secure your consent on the general use and sharing of information obtained from you in the course of your transactions or interactions with JVZEA Pharmaceuticals Inc or of our affiliate companies and third-party providers.

By providing JVZEA Pharma with your Personal Data in the use of any of our services or programs, or through your submission of our customer enrollment or registration forms to JVZEA Pharma, you have explicitly authorized and consented to our processing of your Personal Data and you signify that you have read, understood and confirmed your agreement to the terms and conditions in this Privacy Policy.

I have read and fully understood the Data Privacy Policy of JVZEA Pharmaceuticals Inc and willfully expresses my consent on their use of my personal data.